Infotrieve – Efficient Solutions for Content & Rights Management

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Discussion Topics

- Company Overview
- New Infotrieve Solutions
- Content SCM[®] System Benefits
- Content SCM[®] Workflow
- Turn-around Times
- Demonstration End-user View



Infotrieve Overview

- Over 20 years of information center expertise
- Industry leader in content management & utilization
- Serving more than half the Fortune 500 companies

The success of an information center hinges on the ability to maximize enduser service, control costs, and ensure that operations are conducted in a copyright-compliant manner



Infotrieve Update

- Development of new products 2006
 - > Input from clients, publishers, information professionals
 - Virtual Library 2.0, 2.0+, Content SCM[®], BRAVO, STM library
- Company is growing on a global basis
 - solid financial performance
 - > partnership with NRC-CISTI (Canadian National Science Library)
- 2009 Distinctions
 - Content SCM[®] 1st place CODIE award winner 'Best Online Science or Technology Service'
 - Outsell Report Case Study on Infotrieve



New Infotrieve Platforms

ContentSCM

- granular rights management
- 360° view of content usage
- comprehensive copyright compliance

Virtual Library 2.0 +

- integration with search & discovery platforms
- linkouts to electronic holdings
- detailed reporting

Virtual Library 2.0

- · electronic delivery in 5 minutes or less
- basic search, discovery & ordering platform
- access to Infotrieve catalogue of > 40 million citations



Content SCM[®] System – value adding benefits

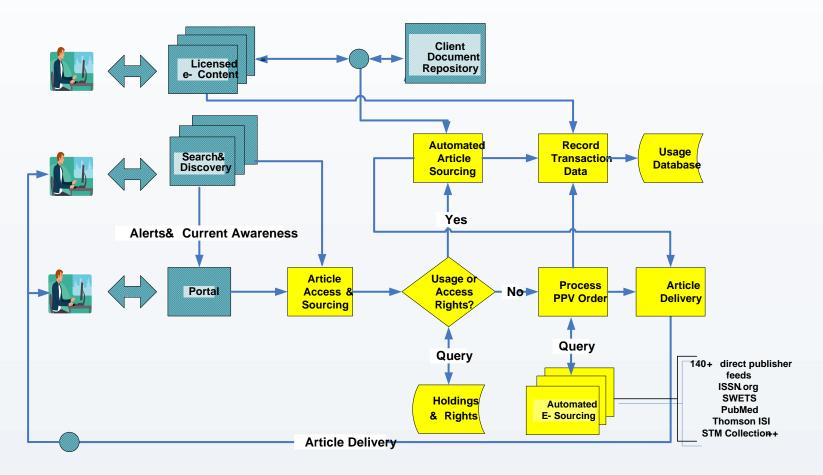
- Cost reduction
 - Document delivery process automation
 - Leverage license usage against costs
 - End-user knows cost prior to placing an order
 - Savings on licenses for technology no longer needed (link resolver, search & discovery platforms etc.)

Optimized end-user experience

- High-speed order fulfillment
- > High-quality electronic documents
- Easy-to-use order platform
- Legal avoid violation of copyright laws
 - Ensures copyright compliant document delivery based on intended use
 - Compliance audit trail & reporting

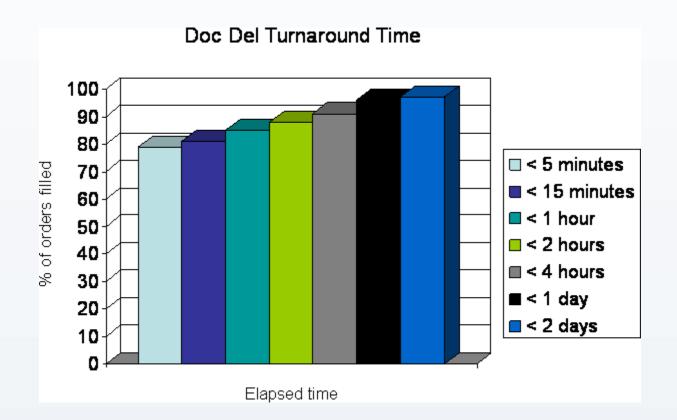


Content SCM® Workflow





Content SCM® Turn-around Times





Content SCM® Demonstration

- Introduction to end-user view:
- Easy-to-use order forms
 Order via citation
 Order via search
 Order via form
 My orders
 Reports

INFOTrieve
VL 2.0/Content SCM Version 1.5.100
User Name: Password:
□ Remember Me
Log In
<u>I forgot my password</u> <u>Not registered yet?</u>